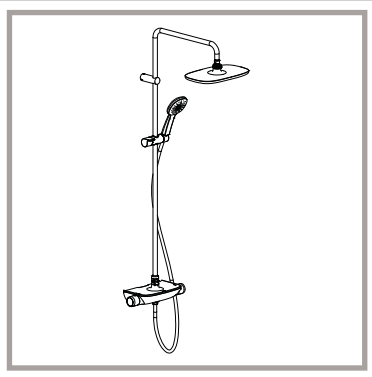
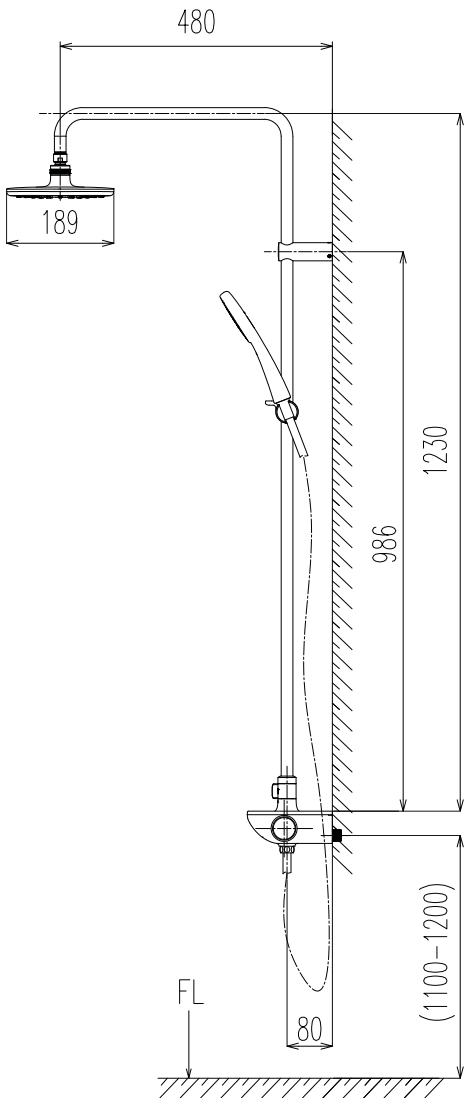
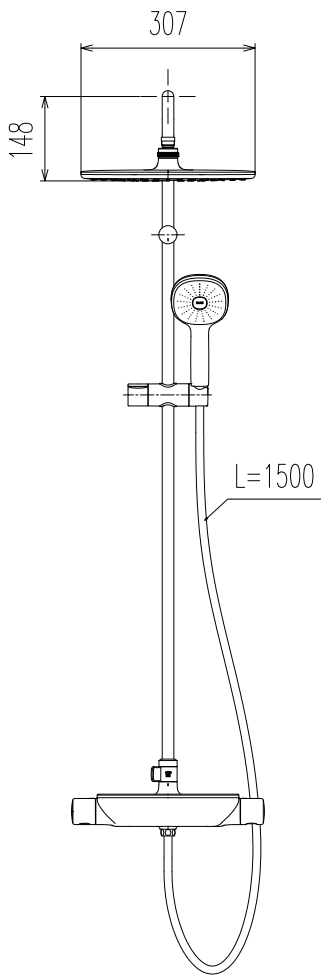
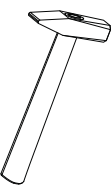
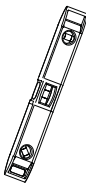
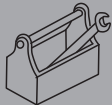


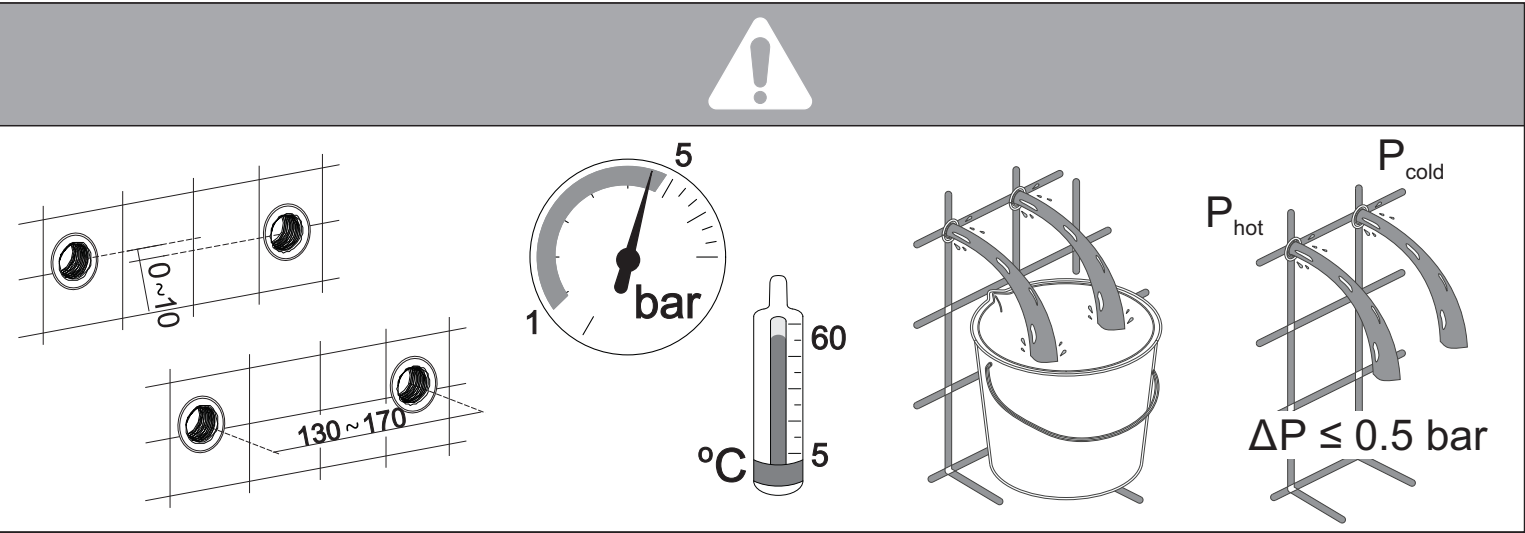
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ISO 14001:2015





- TẤT CẢ CÁC QUY TRÌNH LẮP ĐẶT PHẢI TUYỆT ĐỐI TUÂN THỦ THEO LUẬT PHÁP VỀ HỆ THỐNG NƯỚC VÀ XÂY DỰNG SỞ TẠI

- ALL INSTALLATION PROCEDURES MUST COMPLY IN STRICT ACCORDANCE WITH THE LOCAL PLUMBING AND BUILD CODE**

- 所有安裝作業必須嚴格依照當地自來水與建築相關法規辦理。

- SEMUA PROSEDUR INSTALASI HARUS MEMATUHI DENGAN KETAT SESUAI DENGAN KODE PLUMBING DAN BANGUNAN SETEMPAT**

請參考前一頁圖片及下方表格中所列出的常見故障情形進行檢查。

| 問題    | 可能因素               | 檢查點   | 處理方式                       |
|-------|--------------------|-------|----------------------------|
| 出水量變小 | 水壓過低               | ————— | 請檢查並調整水壓，確保符合產品使用條件        |
|       | 頭頂花灑、手持花灑出水口有雜質或異物 | ① ⑫   | 清潔手持花灑出水孔<br>清潔頭頂花灑過濾器、出水孔 |
|       | 蓮蓬頭軟管扭曲            | ③     | 將軟管扭轉回正確位置                 |

- 以下情況恕不提供保固服務：
- 客戶自行維修產品，或使用非原廠零件進行更換。
  - 產品已超過保固期限，或無法提供保固期限相關證明
  - 因天災或火災導致產品損壞。
  - 產品於運送、安裝過程中或因錯誤使用而造成損壞。
- 保固詳細內容請洽詢原購買授權經銷商。

Periksa malfungsi umum seperti yang ditunjukkan pada gambar di halaman sebelumnya dan di tabel di bawah ini.

| Masalah          | Kemungkinan Penyebab                                             | Checkpoint | Solusi                                                                                      |
|------------------|------------------------------------------------------------------|------------|---------------------------------------------------------------------------------------------|
| Aliran air kecil | Tekanan air rendah                                               | _____      | Periksa dan sesuaikan tekanan air untuk memastikan sesuai dengan kondisi penggunaan produk. |
|                  | Terdapat kotoran, benda asing, etc pada head shower, hand shower | ① ⑫        | Bersihkan nozzle hand shower<br>Bersihkan nozzle dan filter head shower                     |
|                  | Selang shower terpelintir                                        | ③          | Lepaskan selang                                                                             |

- Perusahaan tidak bertanggung jawab atas garansi dalam kasus-kasus berikut:**
- Pelanggan memperbaiki produk sendiri atau menggunakan komponen pengganti yang tidak asli.
  - Produk tersebut sudah tidak dalam masa garansi atau masa garansi tidak dapat dibuktikan.
  - Produk rusak akibat bencana alam atau kebakaran.
  - Produk rusak selama transportasi, pemasangan, atau penggunaan yang tidak tepat oleh pelanggan.
- Informasi lebih lanjut dapat ditemukan di situs web [inax.co.id](http://inax.co.id) atau hubungi Layanan Pelanggan:**
- LIXIL Customer Care**
- Telp: 0-800-1-267823 (bebas pulsa)
- WhatsApp: 0813-1313-8180
- Email: [Customer Care-Indonesia@lixil.com](mailto:Customer Care-Indonesia@lixil.com)

## HƯỚNG DẪN XỬ LÝ SỰ CỐ THÔNG THƯỜNG

Vị trí kiểm tra sự cố tham khảo hình ảnh trang trước và bảng dưới.

| Hiện tượng   | Nội dung kiểm tra                  | Vị trí | Biện pháp xử lý                                                               |
|--------------|------------------------------------|--------|-------------------------------------------------------------------------------|
| Lưu lượng ít | Áp lực yếu                         | ————   | Kiểm tra và điều chỉnh áp lực nước phù hợp với điều kiện sử dụng của sản phẩm |
|              | Tay sen, bát sen có rác, dị vật... | ① ⑫    | Vệ sinh đầu phun của tay sen.<br>Vệ sinh đầu phun và lưới lọc của bát sen.    |
|              | Dây sen bị gấp, cong               | ③      | Làm thẳng dây sen                                                             |

- Nếu sản phẩm cần được sửa chữa hay có hư hỏng gì khác, vui lòng liên hệ bộ phận Chăm sóc khách hàng.
- Khách hàng nên giữ lại hướng dẫn sử dụng và phụ kiện đi kèm để thuận tiện cho việc bảo trì, sửa chữa sau này.

 HƯỚNG DẪN VỆ SINH

- Nên thường xuyên lau chùi lớp mạ Ni-Cr bằng nước rửa chén, xà phòng hoặc các dung dịch vệ sinh sen vòi chuyên dụng và vải mềm ẩm để tránh các vết bẩn biến màu trên bề mặt sản phẩm. Không sử dụng các loại axit mạnh vì nó sẽ làm hỏng lớp mạ trên bề mặt sản phẩm.

 **CHÍNH SÁCH BẢO HÀNH**

**Công ty không chịu trách nhiệm bảo hành trong các trường hợp sau:**

- Khách hàng tự ý sửa chữa, sử dụng linh kiện thay thế không chính hãng.
- Sản phẩm hết hạn bảo hành hoặc không chứng minh sản phẩm còn thời hạn bảo hành.
- Sản phẩm hư hỏng do thiên tai, hỏa hoạn.
- Sản phẩm hư hỏng trong quá trình khách hàng vận chuyển, lắp đặt hoặc sử dụng không đúng cách.

**Chi tiết tại website: [inax.com.vn](http://inax.com.vn) hoặc liên hệ Hotline 18006633.**

## TROUBLE SHOOTING GUIDE

Check the common malfunctions as shown in the image on the previous page and in the table below.

| Problem         | Possible cause                                                        | Checkpoint | Action                                                                                |
|-----------------|-----------------------------------------------------------------------|------------|---------------------------------------------------------------------------------------|
| Poor water flow | Low water pressure                                                    | ———        | Check and adjust the water pressure to ensure it meets the product's usage conditions |
|                 | There are debris, foreign objects,... in the head shower, hand shower | ① ⑫        | Clean the nozzle of hand shower.<br>Clean the nozzle and filter of head shower.       |
|                 | The shower hose is twisted                                            | ③          | Untwist the hose                                                                      |

- If the product needs to be repaired or there is any other malfunction, please contact Customer Service.
- If possible, customers should keep these instructions and included accessories as a reference for the future.

## CLEANING INSTRUCTIONS

- Should regularly clean the Ni-Cr plating layer with dishwashing liquid, liquid soap, or specialized faucet cleaning solutions and a soft damp cloth to avoid discolored stains on the product surface. Do not use strong acids as they may damage the plating layer on the product surface.

 **WARRANTY POLICY**

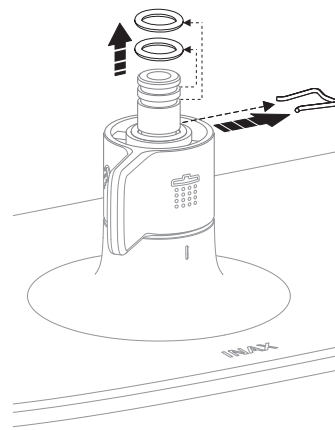
**The company is not responsible for warranty in the following cases:**

- The customer repairs the product themselves or uses non-genuine replacement components.
- The product is out of warranty or the warranty period cannot be proven.
- The product is damaged due to natural disasters or fire.
- The product is damaged during customer transportation, installation, or improper use.

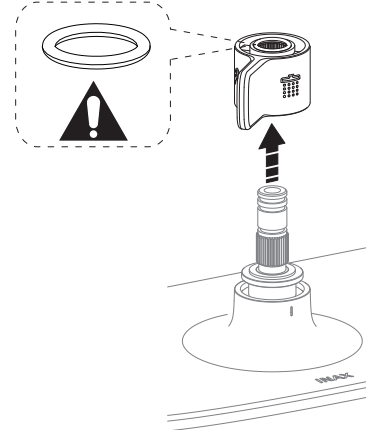
**Please contact the original authorized dealer for details.**



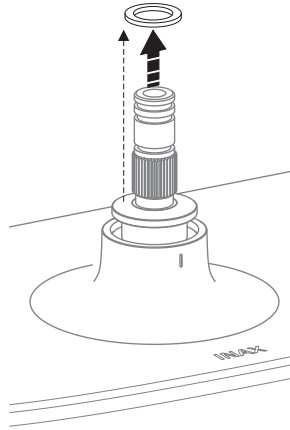
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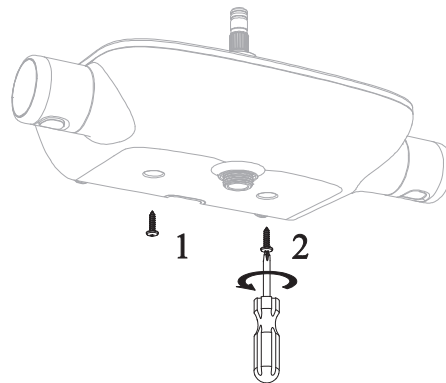
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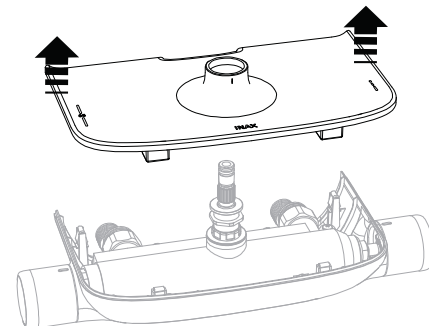
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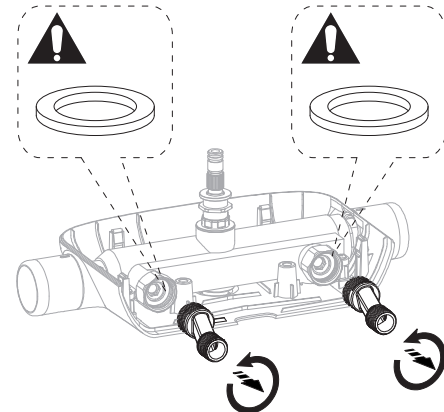
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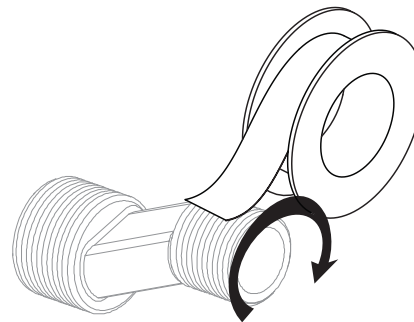
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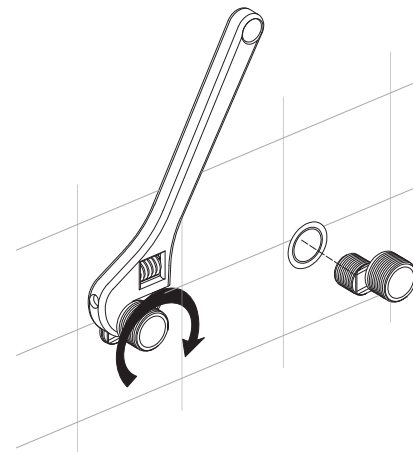
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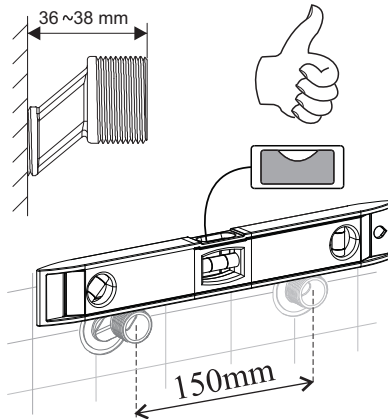
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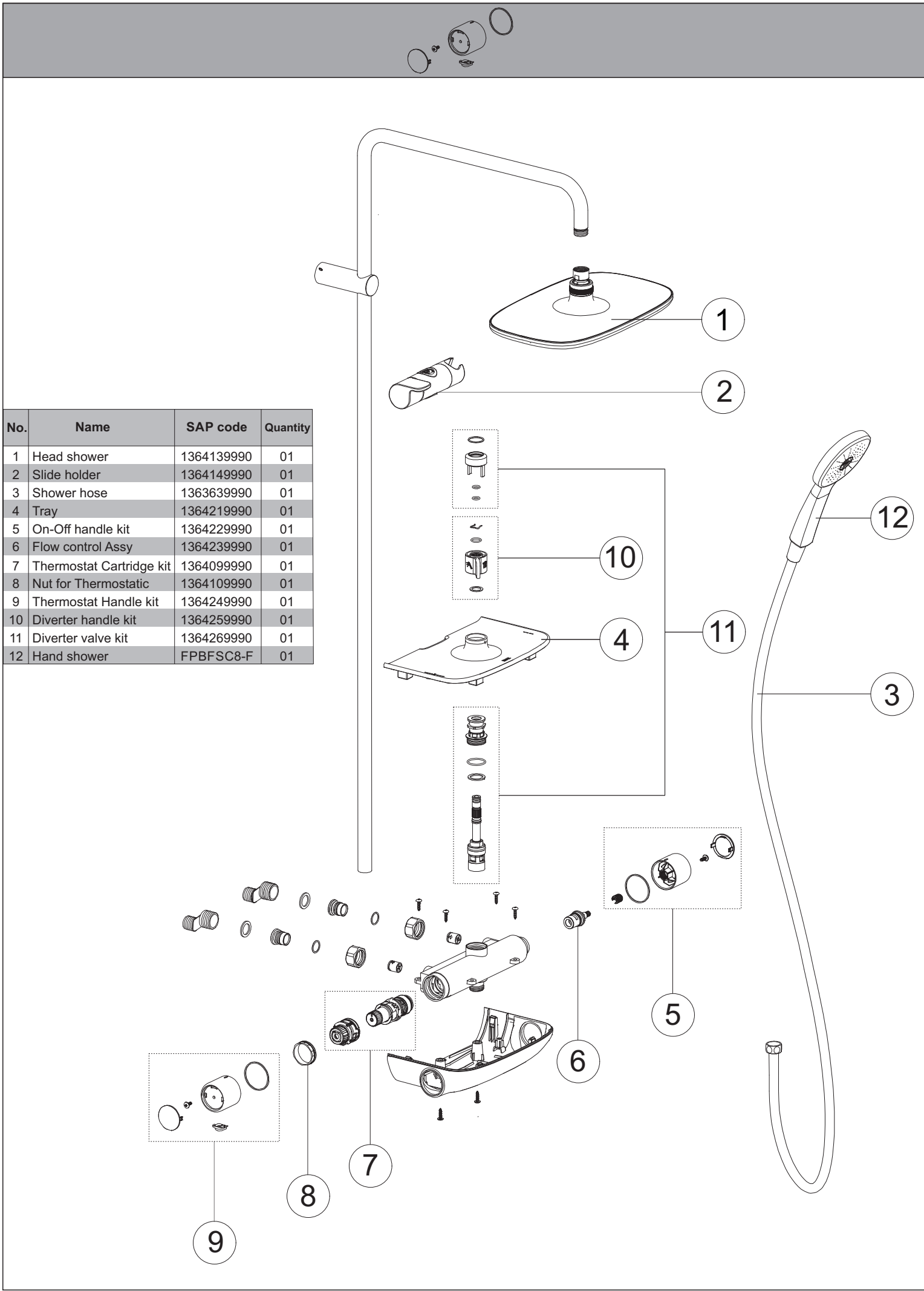
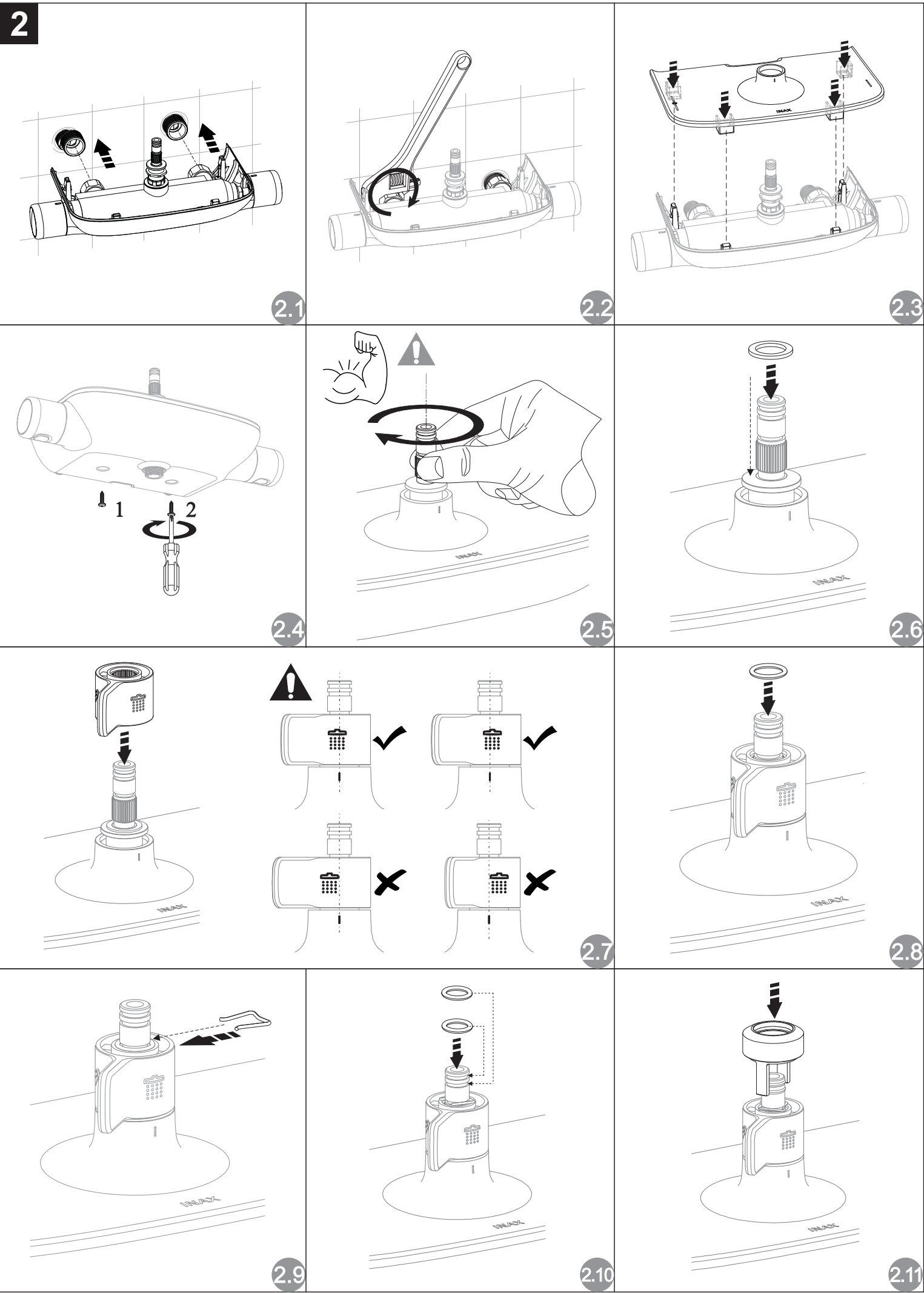
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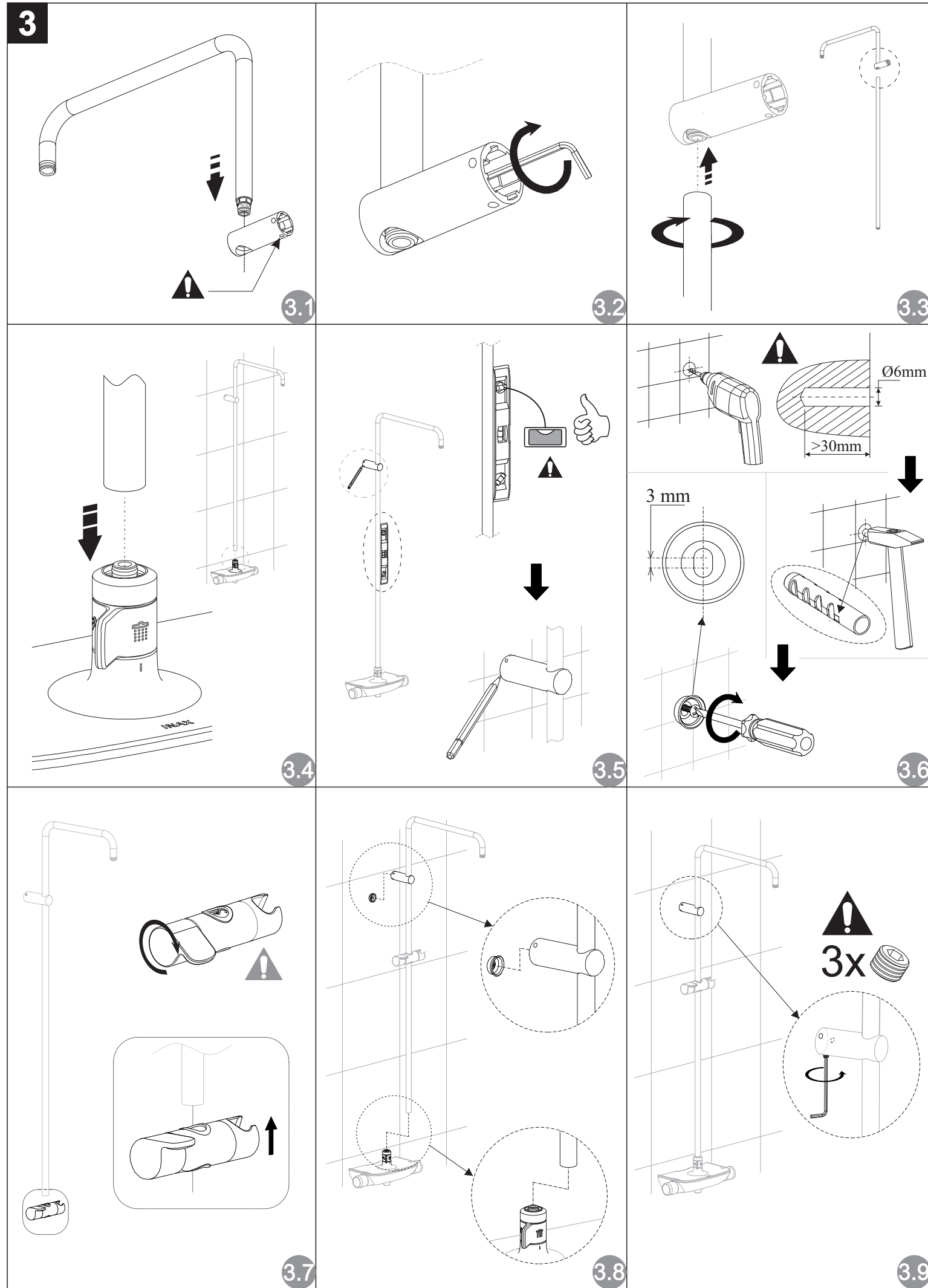
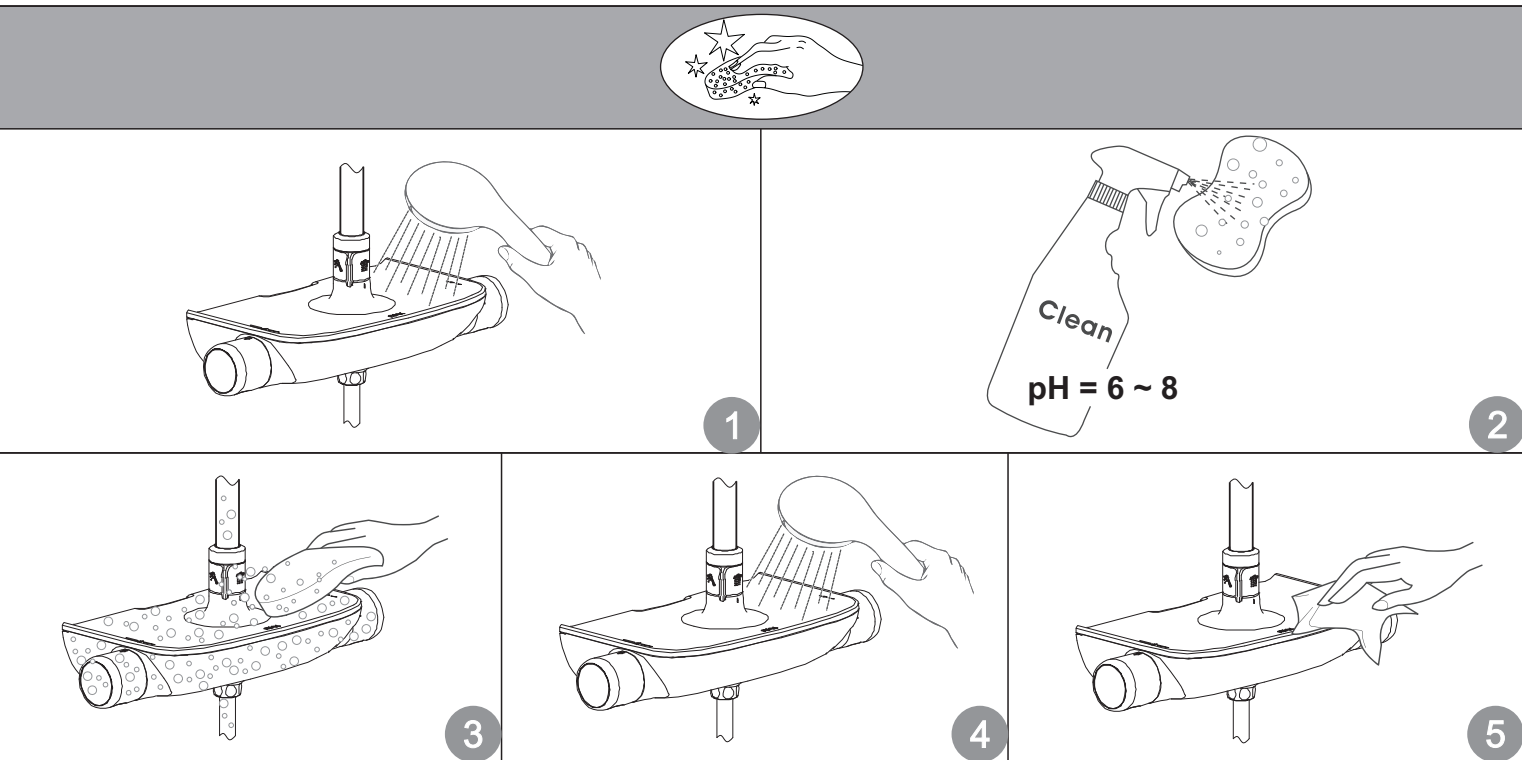
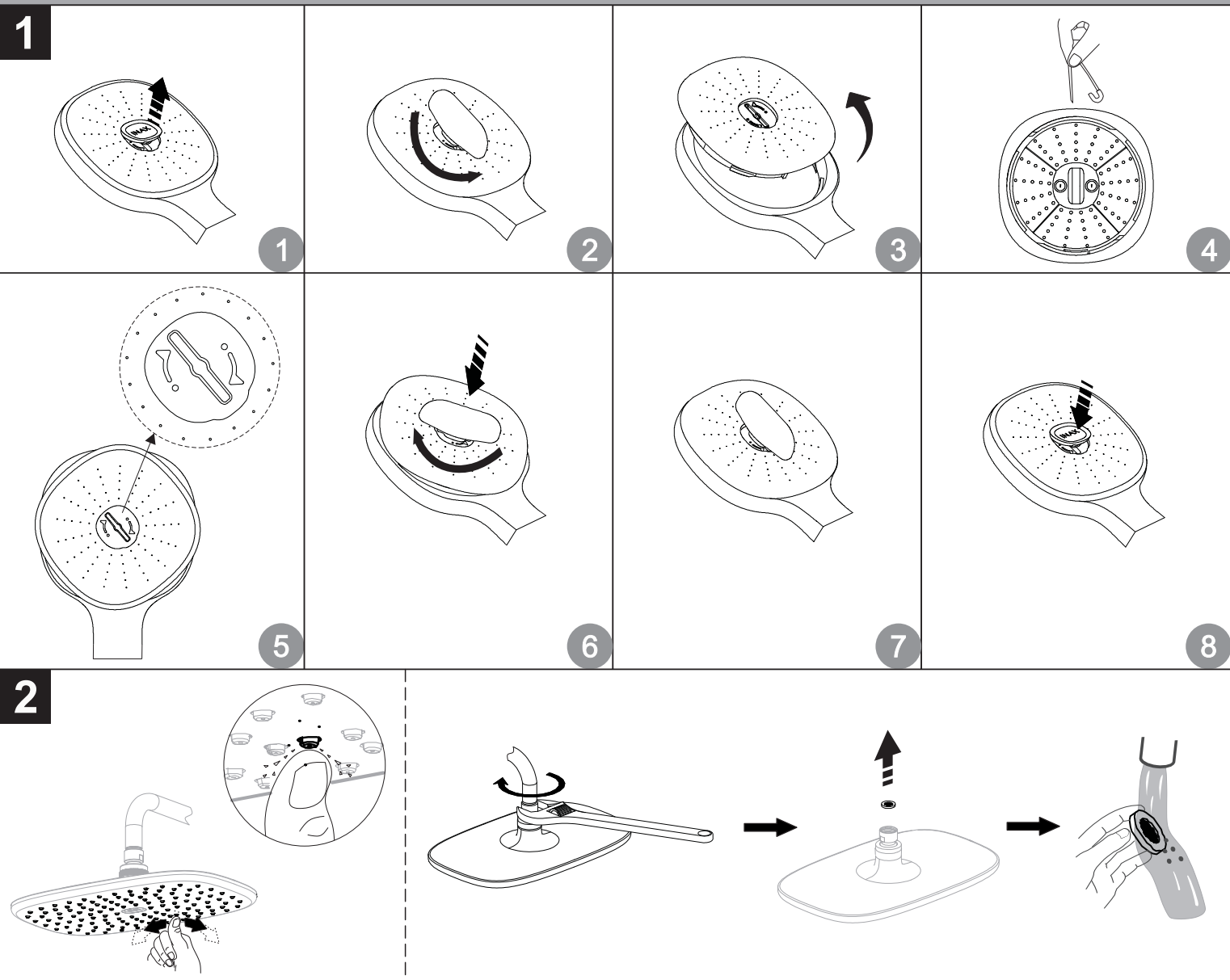


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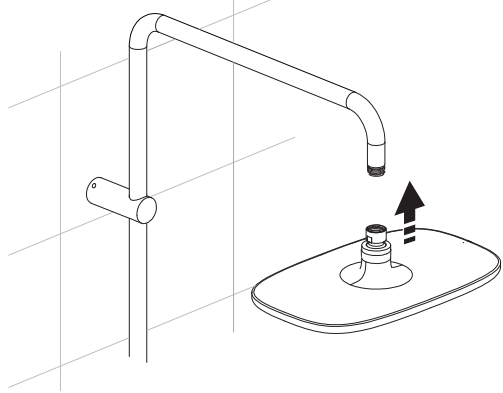


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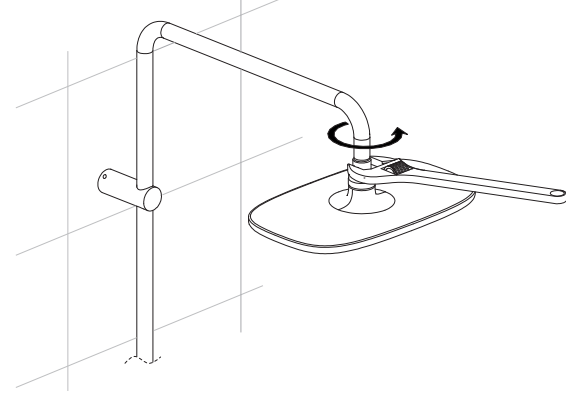




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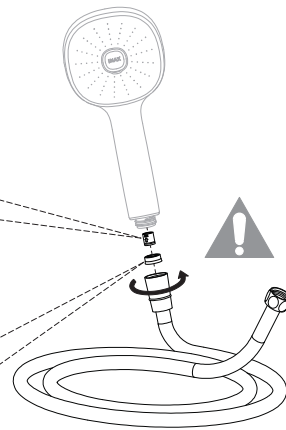
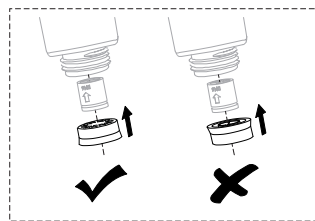
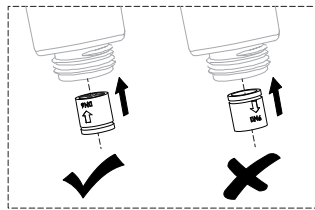


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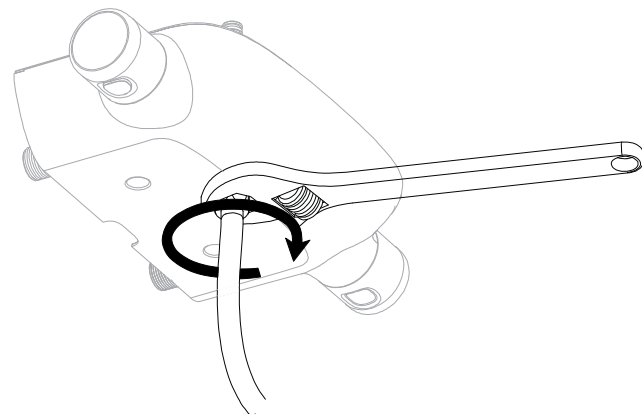


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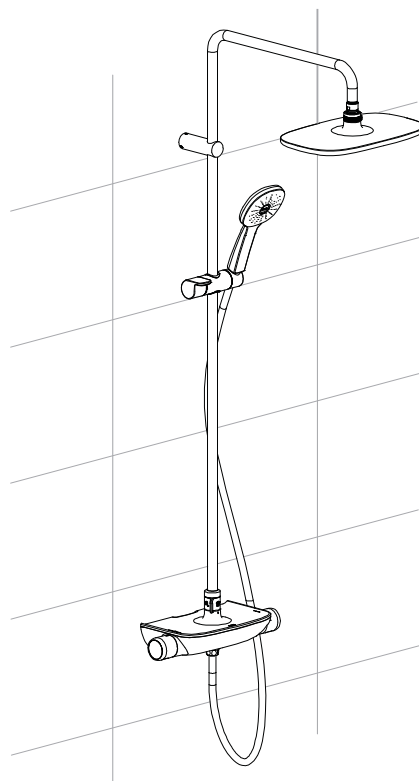


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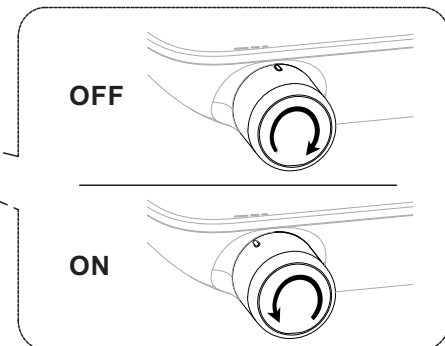
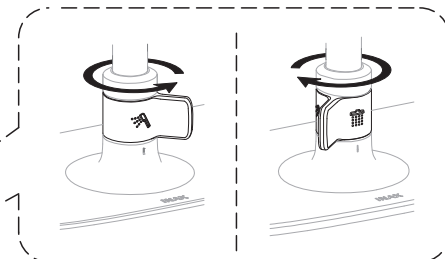
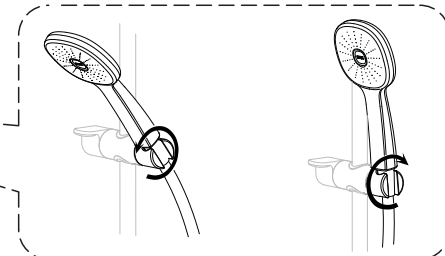
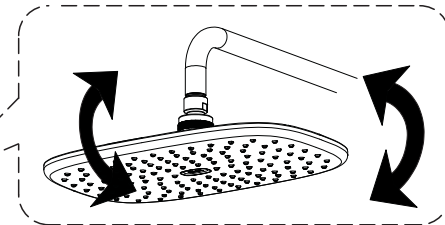
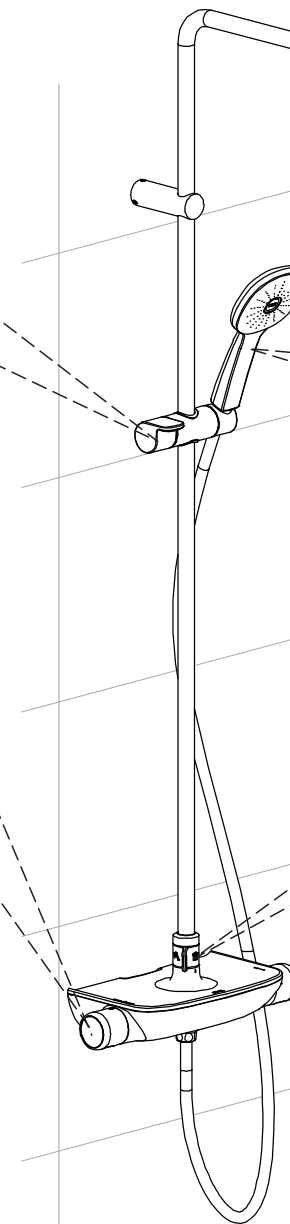
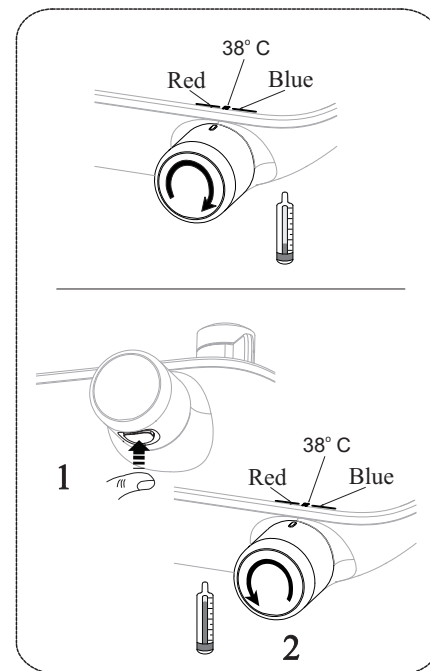
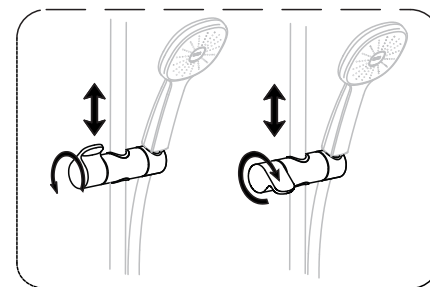


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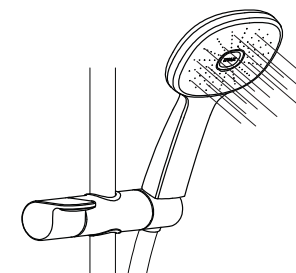
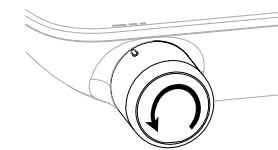
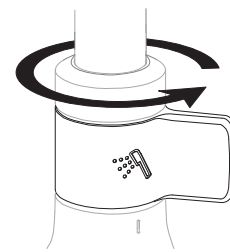
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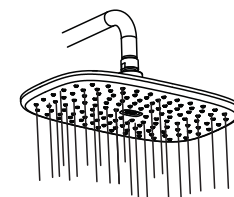
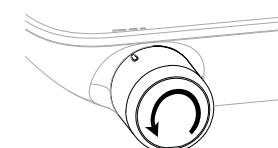
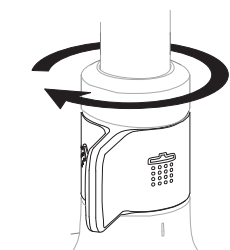
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2



2.1



2.2